### Participant 2

#### Sensual

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| --- | --- | --- | --- | --- | --- | --- |
| What does the design and texture make us feel? | | | | | | |
| **Scale** | 1 | 2 | 3 | 4 | 5 | 6 |
| Initial reactions :**look, feel** and **first impression**. |  |  |  |  |  | X |
| How **positive** do you feel about the design meeting the goals set out? |  |  |  |  |  | X |
| **Attentional** issues affecting your experience, i.e. cluttered interface, too many options? |  |  |  |  |  | X |
| Does the **physical feel** of the device in the space provide you with confidence? |  |  |  |  |  | X |
| Is it easy to work out what is going on within the **physical space** where interactions take place? |  |  |  |  |  | X |
| **Qualitative comments (i.e. observation notes):**  **Task 1: Login into the application**  **Steps: A:** Tap login  **B:** Type in existing details  **C:** Tap Login  **Task 2: View generic post**  **Steps: A:** Once on home page tap and hold to drag the screen down to generic post  **B:** Tap generic post picture  **C:** Tap and hold screen to drag down and view post information  **First Impression/ Look / Feel:**  First impressions are that its really professional and simple to use which makes me fell happy and excited to use the system. The combination of layout and options show me that its simple and familiar to other applications that I have used in the past.  **Design Meeting Goals:**  I needed to login and view a post for my goal which I was able to do with ease. I needed no help, the design spoke for itself so I wasn’t getting confused with anything and the steps were very logical to take to achieve my goal.  **Attentional Issues Affecting Experience:**  I had no issues with the experience or the design of the application. I thought it was well balanced and suitable for the job it is intended for.  **Physical Feel of Device:**  Using my mobile was perfect for the interface and I could even imagine it working well on desktop if that became a thing. It was like as if the interface was made perfectly for the phone, I didn’t struggle at all using it.  **Physical Space:**  Because im in university most of the time, I need an interface which is quick and efficient because this is space where im either on my feet or in a lesson so interactions are limited. The design of the app is so well that it limited these reactions and because of the easy layout, I was able to perform tasks very fast which suited my physical space. | | | | | | |

#### Emotional

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| --- | --- | --- | --- | --- | --- | --- |
| What emotions impact and influence the experience for us? | | | | | | |
| **Scale** | 1 | 2 | 3 | 4 | 5 | 6 |
| Using the device (in this physical space) **influence positive feelings** as you interact i.e. needs and desires, anger, happy, fun etc. |  |  |  |  | X |  |
| Application provides you with an **enjoyable** user experience? |  |  |  |  | X |  |
| Relaxed with the design experience |  |  |  |  |  | X |
| **Qualitative comments (i.e. observation notes):**  **Task 1: Login into the application**  **Steps: A:** Tap login  **B:** Type in existing details  **C:** Tap Login  **Task 2: View generic post**  **Steps: A:** Once on home page tap and hold to drag the screen down to generic post  **B:** Tap generic post picture  **C:** Tap and hold screen to drag down and view post information  **Physical Space:**  In this physical space, I found that the design of the interface was perfectly suited to handle quick and little interactions. However, there were some parts of the journey where there was a lot of information presented at once which I though could have been minimised by having less information. Otherwise, Ill be spending too much time on that part, reading through everything which is something I don’t want to be doing in this physical space making me feel slightly annoyed.  **User Experience:**  The app is enjoyable to use to an extent, I feel like it’s very bland throughout and could use different styles and colours in the future so that it varies and becomes it more enjoyable to use.  **Relaxed:**  The design is very relaxing because I know what im doing, its easy to use and does what its supposed to so im happy. | | | | | | |

#### Compositional

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| --- | --- | --- | --- | --- | --- | --- |
| Behavioural narrative part of human experience | | | | | | |
| **Scale** | 1 | 2 | 3 | 4 | 5 | 6 |
| Navigational experience |  |  |  |  |  | X |
| The systems behaviour leads to frustrating experiences |  | X |  |  |  |  |
| Easy to learn from a physical perspective. |  |  |  |  | X |  |
| Feedback level |  |  |  |  |  | X |
| Are you relaxed with the design experience |  |  |  |  |  | X |
| Are all options laid out to people, are they coherent and understandable? |  |  |  |  |  | X |
| **Qualitative comments (i.e. observation notes):**  **Task 1: Login into the application**  **Steps: A:** Tap login  **B:** Type in existing details  **C:** Tap Login  **Task 2: View generic post**  **Steps: A:** Once on home page tap and hold to drag the screen down to generic post  **B:** Tap generic post picture  **C:** Tap and hold screen to drag down and view post information  **The Navigation:**  The navigation is really well implemented, its very hard to get lost because its so logical and simple. I know if I’ve gone to a wrong area, how to get back and continue with the right thing because of the back buttons and layout is very similar to other applications that I’ve used before.  **Frustrating Experiences:**  The only frustrating parts were that the design never changes much throughout which could be a good thing but gets a bit boring after a while and the amount of information on some of the posts. There should be less information show to users at once because it deters them from using that part of the section when information in overwhelming. Otherwise, overall experience was very good.  **Usability:**  The app was designed to suit new users and existing users very well. It was very usable because of the simplistic and logical design it followed as well as being familiar to other applications.  **Feedback:**  There wasn’t that much feedback in terms of contextual but that’s because it didn’t need it as its easy to understand. However, I would recommend some features like a tutorial section or help sections where the user can go to, to get help on things they might not understand because there will be those that don’t understand.  **Relaxed Experience:**  The design of the interface was very relaxing because I wasn’t stressed at all throughout the journey. It ran smoothly and logically.  **Options:**  All of the options were really easy to understand like the icons on the navigations bar and the text used to describe options made sense. I wouldn’t change anything there. | | | | | | |